



Script Feedback Form

You've been selected to provide us with feedback on the script you've been using. Please take up to 5 minutes to fill out the sections below. When completed, please return to your supervisor. Your name is not required for this form but you may add it if you wish. Your feedback is very important to us and has an impact on our script development. Point form is okay.

1. What would you say works best or in this script? What are its best attributes?
2. What are its worst qualities?
3. Please comment on the opening (Step 1) of the script.
4. Please comment on the rapport section.
5. Does the script help you make the transition from rapport to building case for support? Explain how it does/doesn't.
6. Does the script help you make the transition from case to the ask? Explain.
7. Do you feel you were trained well on how to use this script? In not, what areas do you think need to have been covered better?

Thank you for your feedback!